

April 13, 2022

Paul J. Diaz
Chair, Compliance and Quality Committee
DaVita, Inc.
2000 16th Street
Denver, CO 80202

Dear Mr. Diaz,

On its website, DaVita articulates its goals for diversity and belonging by asserting that “the diversity of our Village is inherent in ... the patients we care for ... and the communities we serve,” and that “We aspire to create a sense of belonging for all ... patients ... regardless of gender, race/ethnicity, or any other factor.” We are consequently concerned by the allegations of unsafe and discriminatory treatment practices in a complaint to the US Department of Health and Human Services recently filed by SEIU-UHW, the National Health Law Program, and several individuals. We urge DaVita’s board of directors to take immediate steps to ensure that DaVita’s healthcare services are being provided in a safe and appropriate manner, and to mitigate any potential risk of enforcement actions or private litigation stemming from the practices described in that complaint. In particular, we urge the board to:

- Commission an independent third-party to review the allegations in the complaint and DaVita’s policies and practices with respect to Ultrafiltration rates (“UFRs”), and to make recommendations to the board to address concerns that the review identifies.
- Commit DaVita to ensuring that no patient will be subjected to UFRs over 13 ml/h/kg by June 1, 2023, and no UFRs over 10 ml/h/kg by June 1, 2025.
- Immediately address the disparity in the frequency of high UFRs for Latino and Asian American patients compared to White patients.

The SOC Investment Group works with pension funds sponsored by unions affiliated with the Strategic Organizing Center, a coalition of four unions representing more than four million members, to enhance long term shareholder value through active ownership. These funds have over \$250 billion in assets under management and are also substantial DaVita shareholders.

High UFRs Pose Risks to US Dialysis Patients

As the complaint details, and as I am certain you and other members of the Compliance and Quality Committee understand, hemodialysis serves two primary functions: 1) filtering toxins from the blood, and 2) removing excess fluid from the body. The rate at which this excess fluid is removed is referred to as the Ultrafiltration Rate (“UFR”), and the rate is a function of the amount of fluid to be removed, the patient’s body weight, and the length of the hemodialysis session (treatment time).

Medical research has increasingly found that high UFRs are associated with increased mortality and other serious complications, including hospitalization, cardiac events, and loss of consciousness among others. In particular, UFRs above 10 ml/h/kg are associated with higher mortality risk, and this association is even stronger for UFRs above 13 ml/h/kg. Moreover, it appears from medical research that US dialysis patients experience much higher risk of mortality than dialysis patients in other countries: one in four US dialysis patients die within a year of initiating treatment, while six in ten die within five years. These mortality rates exceed the mortality rate for dialysis patients in their first year in Australia, New Zealand, Belgium, Canada, France, Germany, Italy, Sweden, and the UK.

Multiple standard-setting organizations have increasingly focused on limiting UFRs in order to improve patient outcomes. For instance, the Kidney Care Quality Alliance has developed quality measures for dialysis treatment using a UFR of less than 13 ml/h/kg. The National Quality Forum has endorsed this standard, and the Centers for Medicare and Medicaid Services has proposed using UFRs above 13 ml/h/kg as a data collection measure. Finally, the National Kidney Foundation has acknowledged that the 13 ml/h/kg standard “has the most consensus among experts.”

High UFRs in California Contribute to Patient Risk

The complaint documents that 60% of dialysis facilities with the highest proportion of treatments with UFRs above 13 ml/h/kg had more deaths than expected, compared to only 40% of facilities with the lowest proportion of treatments with UFRs above 13 ml/h/kg. Additionally, the facilities with the most treatments above 13 ml/h/kg had higher rates of hospital readmissions, higher emergency department visits that result in rehospitalization, and more patients with at least one emergency room visit.

The complaint also notes that DaVita, along with competitors Fresenius and Satellite, are responsible for approximately 77% of dialysis facilities in California. As investors, we urge the DaVita board to investigate the findings reported in the complaint, assess the company’s internal data, and adopt appropriate policies to ensure that the company is not endangering patients by scheduling sessions of insufficient duration to yield a safe UFR. As the complaint notes, the success that dialysis providers such as Northwest Kidney Centers and Wake Forest University have had in establishing far lower frequencies of high UFRs, around 2% and 7% respectively, makes clear the feasibility of avoiding high UFR sessions.

High UFRs in California Disproportionately Affect Latino and Asian American Patients

The complaint documents the results of an analysis of the incidence of high UFRs across different demographic groups. This analysis finds that Latino and Asian American patients were exposed to high UFRs at a rate 50% higher than White patients. Approximately 20% of dialysis treatments delivered to Asian American patients in California were at a UFR above 13 ml/h/kg, while 14% of treatments delivered to Latino patients exceeded that level. In comparison, White patients received a high UFR treatment only 11% of the time.

DaVita Should Proactively Address Patient Care and Disparate Impact Risks

We urge the board of directors to take this complaint seriously and to vigorously investigate its claims. Moreover, given the evidence that high UFRs are associated with increased patient health risks, DaVita should commit to eliminating such treatments over a feasible time period, such as the three-year period suggested above. Finally, the DaVita board should take special care to ensure that no demographic minority is disproportionately exposed to high UFRs by identifying facilities that combine high UFRs and a high minority patient population and beginning the process of bringing down UFRs there.

If you and your fellow directors would like to discuss the concerns we raise in this letter, please contact our Research Director Richard Clayton at rclayton@socinvestmentgroup.com.

Sincerely,



Dieter Waizenegger
Executive Director